

Enterprise Information Management

BPM | ECM | Data Analytics



HELPING YOU BETTER MANAGE INFORMATION

DIGITAL TRANSFORMATION

Convergence (the holistic equivalent of the old term “integration”), analytics and the “mobility” movement are requiring massive changes to – and providing opportunities for – the public service to deliver a **unified digital experience** with respect to citizen engagement, human resource and business management.

A New Mindset

“The ‘big ambitious plan with a huge budget is exciting, and people think that must mean they are important’ is being replaced with ‘breaking the problem into smaller pieces where each piece is small enough that it can fail without it being a catastrophe.’ This is something that we have to actually learn how to do properly.”

Mikey Dickerson, Administrator of the U.S. Digital Service

AIC supports customers with small, innovative teams that have multiple skillsets to provide a unified digital experience to end users.

START SMALL, SUCCEED & MULTIPLY

- Strategy aligned to tactical outcomes
- Autonomous teams of 12 people or less
- Business stakeholder (customer) included as member of team

The Altruistic Advantage – Our EIM Partners

Enterprise Information Management (EIM) is and has always been one of our core corporate strengths for one simple reason: the quality of the different functional and technical EIM Leaders who partner with Altruistic Informatics Consulting (AIC).

“Because it has always been done that way” is not in our vocabulary. We believe that digital transformation is about providing services that meet the new requirements of external and internal customers. Our EIM professionals are change agents who embrace this new paradigm.

At AIC, we offer customers a service platform to engage full or part-time consultants, “test” potential employees or acquire a partial or full IM as a Service managed services solution.

Business Process Management

- Information Architecture (Metadata / Taxonomy)
- IRBV
- Workflows

Enterprise Content Management

- **Capture:** Imaging / Fax / OCR
- **Manage:** Document Management
- **Secure:** Security / Identity Management
- **Disseminate:** Collaboration and Web
- **Dispose:** Records Management
- **Deliver:** IM as a Service (IMaaS)

Data Analytics

- Descriptive
- Diagnostic
- Predictive
- Prescriptive
- Automation



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GC-DOCS

AIC has provided both functional and technical consultants for numerous Government of Canada GC-DOCS readiness assessments, migration strategies/proof of concepts and implementations.

E-DOCS

Looking for e-DOCS 16 expertise? AIC has established a team of consultants who have the experience to implement an alternative to GC-DOCS.

SHAREPOINT

Our partner MCM Consulting has over 15 years' experience delivering SharePoint solutions internationally, as well as to the Canadian federal government. Whether as a presentation layer, collaborative business tool or a component of an integrated EIM service, it is unlikely you will find a more knowledgeable network of SharePoint resources.

CASE MANAGEMENT

Our experience includes the development of a customized, award-winning legal Case Management System. The valuable lessons learned from that project have AIC well positioned to deliver MS Dynamics CRM for public service customers.

WEBSITES/PORTALS

Partnered with leaders in web accessibility, open government and publishing, we help customers contend with content re-purposing, mobile data access as well as Customer Experience Management.